



OMEEL Coils Pvt Ltd

We give life to your cooling system

QUALITY POLICY



We **Omeel Coils Pvt. Ltd.** are committed to providing the highest quality products and support for our clients that meets customer expectations. Achieving customer satisfaction is central to our business philosophy and this is reflected through our actions, relationships, processes and operations.

The policy will be achieved through the implementation and committed to continuous improvement and risk-based thinking; we have established a quality management system compliant with standards requirements, which provides a framework for objectives at various functional levels which shall be reviewed periodically in order to ensure continual improvement in offering quality products and support to our valuable customers. We do so by adhering to the following principles:

- Achieve our commitments for quality, cost, and on-time-delivery.
- Compliance with contractual and statutory requirements.
- Elimination of waste throughout the organization.
- Strengthen supply chain by effective traceability system.
- Understanding the customer's needs and expectations.
- Seeking structured feedback from our customers.

Quality policy is available to the public and interested parties, all employees and individuals working on the company's mandate, are familiar with this policy and adhere to it.

This policy is reviewed annually to keep it relevant and consistent.

Managing Director



Date:
15.10.2025



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